

Security Officer – St John’s Shopping Centre, Liverpool, L1

An exciting opportunity has arisen for an experienced Security Officer to join our team at St John’s Shopping Centre, Liverpool.

St John’s Shopping Centre is Liverpool’s largest covered shopping centre. Situated in the heart of the city since 1969 with over 100 retailers of high street names.

Key Responsibilities and Duties

- Patrolling the site
- Performing regular health and safety checks
- Regular and accurate report writing
- Dealing with customers on a day to day basis ensuring a high level of customer service is adhered to.
- Dealing with first aid situations when they arise
- Carrying out any other reasonable management requests
- Operating CCTV inclusive of control room duties (if licenced)
- Proactive interaction with the general public offering superb customer service

Ideal Candidate

- You **must** have a valid SIA
- CCTV licence is desirable
- First Aid trained is desirable
- Flexible and willing to learn procedures
- A highly motivated individual
- Ability to work well within our team as well as to work unsupervised
- High expectation of customer service delivery

Further Details

- Salary: Days - £8.90 per hour & Nights - £9.15 per hour
- Contracted hours: 42 Hours per week – Days & 40 hours per week - Nights
- Shift Pattern: to be discussed at interview
- Uniform & Training will be provided
- 28 days annual leave
- HSF Medical Care Plan

About The Westgrove Group

The Westgrove Group is a multi-award winning national provider of bespoke dual service cleaning & security solutions, specialising in high profile, shopping centres, entertainment complexes, football stadiums, corporate office environments.

Our colleagues genuinely feel part of what we’re collectively achieving here together at Westgrove. Our business is unique within the cleaning and security industries. We’re incredibly colleague centric and our ‘vision’ of providing an exciting career platform that evidences unrivalled opportunities is undeniably what sets us apart from our competitors.